

# Privacy Policy - Delivery Date & Time Picker

**Last updated:** April 13 2026

This Privacy Policy describes how the **Delivery Date & Time Picker** app (“the App”) collects, uses, and shares information when merchants install and use the App in connection with their Shopify store.



## 1. Information We Collect

When you install and use the App, we may collect and process the following types of information:

### Store Information

- Store name, store URL, and Shopify store ID
- Access tokens required to interact with the Shopify API

### Order Information

- Order IDs and order metadata
- Delivery date and time selected by customers
- Shipping method details

### Customer Information

- Limited customer data provided by Shopify (such as name and shipping address), only as necessary to provide the App’s functionality

### Technical Information

- Log data (IP address, browser type, timestamps)
- App usage data for debugging and performance improvements

## 2. How We Use Your Information

We use the collected information solely to:

- Provide and operate the App’s core functionality
- Allow customers to select delivery dates and time slots
- Store delivery preferences as order metafields
- Improve, maintain, and troubleshoot the App

- Ensure security and prevent fraud

We do **not** use your data for advertising or sell your data to third parties.

### **3. Data Sharing**

We do not sell or rent your personal or store data.

We may share information only in the following cases:

- With Shopify, as required to operate within the Shopify platform
- With service providers (hosting, infrastructure) strictly necessary to run the App
- When required by law or legal process

### **4. Data Retention**

We retain data only for as long as necessary to provide the App's services.

If you uninstall the App, we will delete or anonymize your data within a reasonable period, unless retention is required by law.

### **5. Data Security**

We take reasonable measures to protect your data, including:

- Secure API access
- Encryption where applicable
- Restricted access to sensitive data

However, no method of transmission over the Internet is 100% secure.

### **6. Merchant Responsibilities**

As a merchant, you are responsible for:

- Informing your customers about how their data is collected and used
- Ensuring compliance with applicable privacy laws (such as GDPR or CCPA)

### **7. Your Rights**

Depending on your location, you may have rights to:

- Access the data we hold about you
- Request correction or deletion of your data
- Object to or restrict processing

To exercise these rights, contact us using the details below.

## **8. Changes to This Policy**

We may update this Privacy Policy from time to time.

Any changes will be posted within the App or on our website with an updated “Last updated” date.

## **9. Contact Information**

If you have any questions about this Privacy Policy, please contact us:

**Email:** [info@lantera.co](mailto:info@lantera.co)

**Company:** Lantera

**Website:** <https://lantera.co>